

Challenge & Improve Committee Matters Arising Schedule

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Purpose:

To consider progress on the matters arising from previous Challenge & Improve Committee meetings.

Recommendation: That members note progress on the matters arising and request corrective action if necessary.

Matters arising Schedule

Active/Closed	Active				
Meeting	Challenge and Improve Committee				
Status	Title	Action Required	Comments	Due Date	Allocated To
Black					
	annual feedback report - additional data	<p>Extract from mins of mtg 9 sept :</p> <p>Members indicated they would be interested to understand how much complaints cost the Authority and suggested this could be included in future reports.</p> <p>please consider including such information in next years report</p>	Costs of complaint will be added to 2014/15 3cs report	30/06/2015	Lyn Marlow

	<p>PREPARATION OF STRATEGIC QUESTIONS</p>	<p>extract from mins of meeting 30/06/15</p> <p>The Chief Operating Officer presented the strategic briefing note which set the context and provided an overview of key aspects of the Council’s working arrangements with ACIS Group Ltd in order to aid Members’ understanding, and to assist them in formulating prospective questions to pose to Officers from ACIS at their meeting in October 2015.</p> <p>Lengthy informal workshop style discussion ensued during which the following topics/ issues were identified and raised: -</p> <ul style="list-style-type: none"> • requesting information in advance to explain what steps Acis are taking to rehouse the more vulnerable members of society. This is in line with the introduction of 4 weeks rent upfront for sign up, changes in welfare reform and changes to support provision within Lincolnshire via Public Health. • information on any plans that Acis have for improving their housing stock over the coming years may be useful to consider. Acis are actively disposing of housing stock in some areas (e.g. South West Ward). • information on the future plans that Acis have for developing homes and the type of homes they wish to develop would be helpful to understand their future ambitions for the district. For example, it is not clear whether they still wish to develop schemes in Gainsborough. • information on the level of investment made in regards to aids and adaptations within homes would provide a good overview of the work that 	<p>Andy please start preparing questions based on the briefing note you prepared and the comments Members expressed ...set out above. This will be required in briefing on 19 August in the first instance</p> <p>Info sent to briefing and submitted again to committee on 1 sept for further consideration</p>	<p>10/08/2015</p>	<p>Andy Gray</p>
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		<p>Acis are doing. It would also be useful to obtain their views as to why persons needing adaptations are still being allowed to move into properties that are not suitable for them, which the Council then has to adapt via a DFG.</p> <ul style="list-style-type: none">• New Right to Buy legislation – How do Acis plan to manage this, what does this mean for an already limited housing stock. Have Acis begun planning for this change?• Social Housing Role – What do Acis consider their role to be, social obligation, how can we work together to tackle some of the social issues present in communities?• ACIS Complaints system / Policy, levels of Customer Satisfaction.• Standard Clauses in Tenancy Agreements <p>The Committee suggested that some questions could be phrased, “What is your policy on.....? How do you adhere to it / deliver it?</p> <p>RESOLVED that Officers take away Members’ comments and work up a series of strategic questions to pose to ACIS, for further consideration by the Committee at their next meeting.</p>			
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	statutory duties versus non statutory duties	extract from mins of meeting 2/12/14: Whilst it was not considered appropriate to have a separate report to committee on this matter, Officers undertook to give consideration to this in a future Medium Term Financial Plan.	please refer to minute 38 from c and i on 2 december for further details	01/10/2015	Ian Knowles
	empty home - further info requested	With regard to the Empty Homes Project, Councillor Young indicated he would like further details, including examples of the real successes achieved; those where really poor condition properties had been brought back into use; details / a list of their general locality; and information on the variety of methods that had been used to bring these back into use. Officers undertook to provide this information and feedback through the matters arising system as appropriate.	please feedback through this comments box so a verbal report can be given at the next C and I cttee - Officer will be in attendance	08/08/2015	Andy Gray
	STRATEGIC REVIEW OF CAR PARKING	EXTRACT FROM MINUTES 30/06/15 Officers advised that it was intended to hold workshops on this subject so that Members could be fully informed.	Please can you confirm whether this is still the intention, and if so please commence arrangements as this matter is due in C and I cttee in early September. Following discussions with Leader & Chief Executive it has been agreed to defer car parking strategy until after wider budget discussions in September. Process will remain the same ie. member workshop, pre-scrutiny, committee	01/12/15 Revised date	Penny Sharp

