



CAI.13 15/16
CHALLENGE AND IMPROVEMENT COMMITTEE
1 SEPTEMBER 2015

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Subject: Progress and Delivery Report – Projects – 1st Period April to June 2015

Report by:

Chief Operating Officer

Contact Officer:

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Purpose / Summary:

This report deals with the progress and delivery of projects which are aimed at the delivery of the corporate plan. This report highlights those projects which are either off track or at risk of not delivering.

RECOMMENDATION(S):

- 1) That councillors examine the areas where a project is off target and seek assurance from officers that the rectifications proposed will deal with the issues identified.**

IMPLICATIONS

Legal: None arising from this report

Financial : None

Staffing : None arising from this report

Equality and Diversity including Human Rights : None arising from this report.

Risk Assessment : None arising from this report

Climate Related Risks and Opportunities : None arising from this report

Title and Location of any Background Papers used in the preparation of this report:

Call in and Urgency:

Is the decision one which Rule 14 of the Scrutiny Procedure Rules apply?

Yes

No

Key Decision:

Yes

No

1. Background

- 1.1 Councillors have received progress and delivery reports since 2012. They have sought to give councillors information on how the council is performing through its services, project delivery and finances. This has given councillors the opportunities to question officers on performance and ensure that any rectification measures proposed to remedy poor performance are sufficient to tackle the issues identified.

2. The report

2.1 This report covers the period from April to June 2015

2.2 It is a report whilst being “by exception” will contain information on projects that are current during the reporting period. The report will focus on those projects which are at risk of not delivering their outcomes.

Project 1 – Selective Licensing

Project	Selective Licensing
What is it seeking to achieve?	The Implementation of a selective licensing scheme in Gainsborough
End Date	The end date of this project has slipped and is now anticipated to be in the middle of 2016.
Action to Date	<p>The project has been subject to a first round of public engagement.</p> <p>Following this further evidence on the extent of anti-social behaviour within the town and its correlation with areas with a high proportion of private rented properties has been gathered.</p> <p>This evidence has supported further work to more precisely define the area to be covered by a selective licensing scheme.</p> <p>The next stage of the project is reported in a report elsewhere on this agenda.</p>
Risks	That delivery of the selective licensing scheme is prolonged due to undue caution area possible legal challenge. The risk here is red due to the slippage in

	the process so far. This has been identified as a red risk due to the time taken to get to this stage and the slippage in the programme.
Next Steps	Approval of the update by members at this committee and move on to the next round of consultation
Proposed Rectification	Agree the timetable set out in the report elsewhere on the agenda and resource the delivery of the scheme.

Project 2. Rural Transport - research

Project	Research into methods to deliver more effective rural public transport
What is the Project Seeking to achieve?	To work with communities in West Lindsey to develop a sustainable model for the delivery of rural public transport which can then be used across the district
End Date	May 2015
Action to date	A consultant has been appointed who is working with communities and public transport providers to develop the model. Pilot communities are being identified to test some of the processes.
Risks	That the process takes too long and the investment which has taken place so far is lost due to un-implementable proposals coming forward. This has been identified as amber risk.
Next Steps	Test the approaches through pilots
Proposed Rectification	Review the project plan to ensure that the project delivers within a reasonable time.

Project 3. Comet – Flare in the field

Project	Implementation of Remote Access to Council systems
What is the project seeking to achieve?	To allow field officers to access the council's systems in the field to

	improve efficiency and customer service
End Date	No end date identified
Action to date	The system has been piloted in planning.
Risk	That the prolonged delivery of this system will mean that it will ultimately not be delivered. Risks around this have been identified as amber.
Next Steps	Roll out from the pilot to other visiting officers
Rectification	Detailed roll out plan to be work up with the business improvement team.

5. Conclusion

- 5.1 The reporting of progress and delivery on projects is still in its development stage. More projects will be added to the report as this process develops.

6. Consideration by Policy Committees

- 6.1 This report has been considered by both the Policy Committees and the relevant minute from each is attached.

EXTRACT FROM MINUTES OF MEETING OF THE PROSPEROUS COMMUNITIES COMMITTEE HELD ON 22 JULY 2015

27 PROGRESS AND DELIVERY – PERIOD 1 – PROJECTS (PRCC.14 15/16)

Members gave consideration to the first of the newly styled Progress and Delivery reports for 2015/16, which dealt with the projects. The report was an exceptions report, in that it dealt with those projects which were off track and in danger of not delivering by their deadline. The report also highlighted those projects which had been delivered within the period in order that Members could determine where progress was being made.

The transport champion, requested that he be kept engaged.

RESOLVED that having examined the areas where a project was off target and having sought assurance from Officers, it was agreed that the rectifications proposed would deal with the issues identified.

EXTRACT FROM MINUTES OF MEETING OF THE CORPORATE POLICY AND RESOURCES COMMITTEE HELD ON 30 JULY 2015

23 PROGRESS AND DELIVERY - PROJECTS - PERIOD 1 (CPR.15 15/16)

The Director of Resources presented the Progress and Delivery – Projects report which showed items at risk or off target by exception. Three projects were listed in the report:-

- Selective Licensing
- Rural Transport
- Comet – Flare in the field

It was questioned as to why Land Charges were not included in either the Projects or Services Progress and Delivery reports. The Director of Resources explained that there had been a big spike in requests, and staffing issues, but that the Council Leadership Team were looking to maintain a sustained improvement.

Concerns were expressed regarding the timeline for the resolution of the Selective Licensing. This could not be reduced due to the necessity of appropriate consultation and correct structure. The Chairman of the Prosperous Communities Committee updated the meeting. Case law was emerging and a report was due for submission to the Prosperous

Communities Committee in 2016, following the next ten week round of consultation from 17 August.

Note Councillor Regis declared a personal interest in this item as being a landlord.

Rural Transport had been problematic for many years and it was important that this be addressed and driven forward as soon as possible.

Members sought clarification of the text in some of the tables.

RESOLVED that having examined the areas where a project was off target and assurance be sought from officers that the rectifications proposed would deal with the issues identified.