

**Purpose:**

This report provides a summary of reports that are on the Forward Plan over the next 12 months for the Challenge & Improvement Committee.

**Recommendation:**

That members consider the schedule of reports.

	C&I	Subject	Purpose of the report	Lead Officer
1.	11/06/2013	Neighbourhood Plans in West Lindsey	To outline the current position of neighbourhood planning in the district and to identify the estimated amount of resource, both financial and staffing, that is needed to support communities through the process.  This will be an update to the committee paper taken to PC in January 2013.	Fysh, Suzanne
2.	11/06/2013	Winter garden waste collection review	GREEN WASTE The Operational Services Manager be requested to provide an update to the May 2013 Challenge and Improvement Committee in respect to the implementation of the recommendations, as detailed in the previous report to Prosperous Communities	Pilkington, Glyn
3.	11/06/2013	Complaints 2012/13	Report to C and I complaints for the year 2012/13 including performance on complaints and analysis comparison of previous years	Robinson, Alan
4.	11/06/2013	Community Activity	Item for the work plan suggested by Rachel North. Members requested for Rachel to provide a brief and scope of Community Activity (localism) to look in to some of our wards that are reporting patchiness with officers and ward councillors to get a balanced view.  Reassigned to JR as per RN request	Riddell, Joanna
5.	11/06/2013	Safeguarding	Suggestion made at C and I to form a working group to look at safeguarding. Brief and scope to be brought to the next meeting of C and for agreement.	Reeks, Alex
6.	11/06/2013	Access to Services	C and I requested to discuss access to customer services throughout the district and the changes and effect of home visits and electronic delivery of services	Robinson, Alan
7.	11/06/2013	Progress and Delivery Report Period 3	Progress and Delivery Report Period 3 covering April 2012 to March 2013	Reeks, Alex
8.	30/07/2013	Corporate Plan 2013 refresh	To approve the refresh of the corporate plan	Reeks, Alex
9.	30/07/2013	Planning performance for 2012/13	Inform members of the numbers of planning applications, how quickly dealt with, income generated, complaints received during 2012/13	Ethelstone, Nick
10.	30/07/2013	Update on Customer Excellence Strategy	Update members on progress	Robinson, Alan

