

## Challenge & Improve Committee Matters Arising Schedule

### Purpose:

To consider progress on the matters arising from previous Challenge & Improve Committee meetings.

**Recommendation:** That members note progress on the matters arising and request corrective action if necessary.

### Matters arising Schedule

Active/Closed	Active					
Meeting	Challenge and Improve Committee					
<b>Row Labels</b>	<b>Action Required</b>	<b>Assigned To</b>	<b>Comments</b>	<b>Due Date</b>	<b>Remedial Action</b>	<b>Remedial Action Due Date</b>
<b>Amber</b>						
<b>CHALLENGE AND IMPROVEMENT COMMITTEE OPERATING METHODOLOGY FOR 2014 / 2015</b>	Extract from mins of meeting 9/9/14 This led Members to question the types of decisions that they were permitted to call-in. Verbal examples were provided but Officers undertook to provide working examples outside of the meeting to demonstrate the process.	Coughlan, Katie	please create working example docs	31/10/2014		
<b>Black</b>						
<b>future p and d reports</b>	Extract from minutes of meeting 30 June 14; It was therefore identified that the Progress and Delivery Report to the Challenge and Improvement Committee should include the relevant minutes from the policy Committees.	Sturgess, Mark	please ensure future reports include requested info.	12/09/2014		

pink papers	<p>extract from mins of mtg 30 june : -</p> <p>It was identified that members of the Challenge and improvement Committee did not receive pink papers which were sent to the policy Committees and therefore may not be reviewing potential decisions across the board.</p>	Robinson, Alan	<p>do we need to reconsider our approach to assist C and I in fulfilling their role.</p> <p>All pink papers are now being posted to C and I Cttee as a matter of course.</p>	12/09/2014		
planning enforcement - feedback to members on performance	<p>Extract from minutes of meeting 9 sept 14</p> <p>Discussion ensued regarding planning enforcement and the Committee indicated that historically they had received information on this service, and would wish to again.</p> <p>The Governance and Civic Officer outlined to Members the background and history to this item, along with the reasons the information was no longer submitted to the Committee, namely that it no longer fell within their remit. The Director of Resources undertook to investigate how, in the future, planning enforcement issues were communicated to Members.</p>	Knowles, lan	<p>please investigate and feedback through MA system .</p> <p>16/10/14 - This matter was discussed at Chairs Brief on 15/10/14 it was considered that performance data was now provided through the P and D Reports. Back logged numbers are to be incorporated into that report going forward. And Members who have any particular ward issues should speak to the relevant Officer . It is no longer intended to produce any individual performance reports on any individual services.</p>	31/10/2014		
<b>Green</b>						
annual feedback report - additional data	<p>Extract from mins of mtg 9 sept :</p> <p>Members indicated they would be interested to understand how much complaints cost the Authority and suggested this could be included in future reports.</p> <p>please consider including such information in next years report</p>	Marlow, Lyn		31/05/2015		