



The Guildhall Gainsborough
Lincolnshire DN21 2NA
Tel: 01427 676676 Fax: 01427 675170

AGENDA

This meeting will be recorded and published on the website

**Challenge and Improvement Committee
Tuesday 10 April 2012 at 6.30pm
The Council Chamber, The Guildhall, Gainsborough**

Members: Councillor Alan Caine (Chairman)
Councillor Paul Howitt-Cowan (Vice Chairman)

Councillors Owen Bierley, David Dobbie, Richard Doran, Angela Lawrence, Malcolm Leaning, Irmgard Parrott, Roger Patterson, Mick Tinker

1. Apologies for absence.
2. Minutes
 - (a) Meeting of the Challenge and Improvement Committee held on 28 February 2012 previously circulated.

3. Members' Declarations of Interest

Members may make any declarations of interest at this point but may also make them at any time during the course of the meeting.

4. Matters arising schedule setting out current position of previously agreed actions as at 29 March 2012.
Print herewith CAI.37 11/12.

PAPER A

Agendas, Reports and Minutes will be provided upon request in the following formats:

Large Clear Print: Braille: Audio Tape: Native Language

5. Public Reports

- | | |
|---|----------------|
| (a) Planning Enforcement Update
Print herewith CAI.38 11/12. | PAPER B |
| (b) Customer Excellence
Print herewith CAI.39 11/12. | PAPER C |
| (c) Challenge and Improvement Annual Report 2011/12
Print herewith CAI.40 11/12. | PAPER D |
| (d) Forward Plan
Print herewith CAI.41 11/12. | PAPER E |
| (e) Work Plan
Print herewith CAI.42 11/12. | PAPER F |

M Gill
Chief Executive
The Guildhall
Gainsborough

29 March 2012