



The Guildhall Gainsborough
Lincolnshire DN21 2NA
Tel: 01427 676676 Fax: 01427 675170

AGENDA

This meeting will be recorded and published on the website

Challenge and Improvement Committee

29 January 2013 at 6.30pm

The Council Chamber, The Guildhall, Gainsborough

Members: Councillor Alan Caine (Chairman)
Councillor Paul Howitt-Cowan (Vice Chairman)

Councillors Owen Bierley, David Dobbie, Richard Doran, Angela Lawrence, Malcolm Leaning, Irmgard Parrott, Roger Patterson, William Parry, Mick Tinker.

1. Apologies for absence.
2. Minutes
 - (a) Meeting of the Challenge and Improvement Committee held on 27 November 2012 previously circulated.

3. Members' Declarations of Interest

Members may make any declarations of interest at this point but may also make them at any time during the course of the meeting.

4. Matters arising schedule setting out current position of previously agreed actions as at 21 January 2013.
Print herewith CAI.22 12/13.

PAPER A

Agendas, Reports and Minutes will be provided upon request in the following formats:

Large Clear Print: Braille: Audio Tape: Native Language

5. Public Reports

(a) Update on the Customer Excellence Programme
Print herewith CAI.23 12/13.

PAPER B

(b) Forward Plan
Print herewith CAI.24 12/13.

PAPER C

(c) Work Plan
Print herewith CAI.25 12/13.

PAPER D

M Gill
Chief Executive
The Guildhall
Gainsborough

21 January 2013