

**AGENDA**

**This meeting will be webcast live and the video archive published on our website**

**Corporate Policy and Resources Committee  
Thursday, 14th April, 2022 at 6.30 pm  
Council Chamber - The Guildhall**

**PLEASE NOTE DUE TO CAPACITY LIMITS WITHIN THE GUILDHALL WE WILL BE OPERATING A REDUCED PUBLIC VIEWING GALLERY**

**Those wishing to simply view the meeting will be able to watch live via:  
<https://west-lindsey.public-i.tv/core/portal/home>**

**Members:**

- Councillor Mrs Anne Welburn (Chairman)
- Councillor Jeff Summers (Vice-Chairman)
- Councillor Owen Bierley
- Councillor Matthew Boles
- Councillor Stephen Bunney
- Councillor Liz Clews
- Councillor Michael Devine
- Councillor Ian Fleetwood
- Councillor Paul Howitt-Cowan
- Councillor John McNeill
- Councillor Tom Regis
- Councillor Mrs Mandy Snee
- Councillor Robert Waller
- Councillor Trevor Young

**1. Apologies for Absence**

**2. Public Participation Period**

Up to 15 minutes are allowed for public participation. Participants are restricted to 3 minutes each.

**3. Minutes of Previous Meeting/s**

To confirm as a correct record the Minutes of the previous meeting.

i) For Approval

Corporate Policy and Resources Committee meeting 10 February (TO FOLLOW)  
2022

4. **Declarations of Interest**

Members may make declarations of Interest at this point or may make them at any point in the meeting.

5. **Matters Arising Schedule**

(PAGE 3)

Setting out current position of previously agreed actions as at 6 April 2022

6. **Public Reports for Approval:**

- i) Council Tax Discretionary Fund for Refund of Magistrates Court Fees (PAGES 4 - 8)
- ii) Customer Feedback Policy (previously Customer Experience Policy) (PAGES 9 - 31)
- iii) Review of Whistleblowing Policy (PAGES 32 - 50)
- iv) Budget and Treasury Monitoring - Qtr 4 2021/2022 (PAGES 51 - 87)
- v) Committee Timetable 2022-2023 (PAGES 88 - 100)
- vi) Committee Work Plan (PAGES 101 - 102)

7. **Exclusion of Public and Press**

To resolve that under Section 100 (A)(4) of the Local Government Act 1972, the public and press be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph \* of Part 1 of Schedule 12A of the Act.

8. **Exempt Reports for Approval:**

- i) Surestaff Business Plan 2022-23 (PAGES 103 - 120)
- ii) Hemswell Cliff Managed Estates Contract Renewal (PAGES 121 - 135)
- iii) RAF Scampton (PAGES 136 - 192)
- iv) Thriving Gainsborough 2024: Cinema and Leisure Scheme (PAGES 193 - 290)

Ian Knowles  
Head of Paid Service  
The Guildhall  
Gainsborough

Wednesday, 6 April 2022