

Appendix 2: Induction Programme 2019 – Feedback

*NB: some responses were written outside of the framed questions, please see appendix 2a for further comments.

WELCOME PACK	
Did you find the Welcome Pack useful?	Yes: 13 No: 1
Was the information in the Welcome Pack easy to navigate around?	Yes: 14
Was there any information in the Welcome Pack that you found unnecessary?	Yes: 5 (LGA Guide, WLDC Policies, anything that was also available online) No: 6
Having had three months in office, do you think there was anything that should have been included in the Welcome Pack but wasn't?	-Map of building & meeting rooms -More info on the iPad -Committee dates for next civic year -Map of car-parking options in Gainsborough
Do you have any other comments about the Welcome Pack?	'brilliant' 'very reassuring' 'forms should be for new cllrs only' 'good to receive on election night' 'could have been branded'

INDUCTION PROGRAMME

Were you interested in seeing what the Induction Programme had to offer?	Yes: 10
Were the sessions held on days / at times that meant you were able to attend?	Yes: 10 No: 1 (a 3 rd option would be good)
Was there sufficient information provided as to what each session covered?	Yes: 7 No: 2 (needed more specific details as to what each session would provide)
Was there enough guidance as to which sessions were recommended for you (ie, as a new / returning Councillor)?	Yes: 8 No: 1
Were you aware of any expectations for your attendance at any/all of the Induction Programme?	Yes: 7
Do you have any other comments regarding the Induction Programme?	-‘more focus on commerciality of council’ -‘do webcasting before Annual Council’ -‘comprehensive programme’

INDUCTION SESSIONS	
Did the sessions meet your expectations of what was going to be covered?	Yes: 9
Did you find the session format engaging?	Yes: 7 (relaxed yet professional) No: 2 (some more so than others)
Was the information provided to you useful in your role as Councillor?	Yes: 10 (very much so)
Were the sessions adequately catered for (eg, refreshments, stationery, handouts where appropriate)?	Yes: 10 (although too much paper!)
Do you think the sessions you attended could have been delivered in any other way?	Online: 7 Recorded: 1 Role play / Interactive: 2 Recognise different needs of new vs returning cllrs
Do you have any other comments about any or all of the sessions you attended?	-‘groups should have mandated their cllrs to attend’ -‘single point of contact within team was very helpful’