

# West Lindsey District Council

## Taxi Consultation

Consultation on the possible 352 yard increment. 16 responses received in total.

1. Name:  
16 responses (names removed)
  
2. Do you agree an increase in the 352 yard increment is required at this time?  
6 (37.5%) Yes  
7 (43.8%) No  
3 (18.8%) Unsure
  
3. How much do you believe the increment for each tariff should be increased by?  
0 (0.0%) 5 pence  
3 (50.0%) 10 pence  
3 (50.0%) More than 10 pence
  
4. How much would you like to see it increased by?  
3 responses:
  - 25p
  - Not sure
  - 10 pence or 20 pence
  
5. Any comments in regard to a possible increment increase?  
10 responses:

- It is with regret that we have to make this request to put taxi fares up. But obviously fuel has increased by over 50 pence per litre in the last few months. This is actually eating in to my personal wages as there is nowhere else for it to come from. Vehicle maintenance still needs doing and insurance needs paying for. Also can you have a look at the flag fare on rate 2. The initial increase was 40p on the start fare and on rate 2 it's 36p. Meaning we now have to have a bag full of coppers or knock 6p off most fares.
- Pure greed
- I would like to see the running mile increase from £2 to £2.50/£2.75 for tariff 1 and £3.50 for tariff 2. Thanks. It must increase per mile as the costs of everything from fuel, oil, parts, cost of living is ever increasing.
- I would like the tariffs on even numbers so you don't have to carry small change
- We shouldn't do any increase
- Not sure it will put customers off
- May I suggest that you look at reducing the 352 yards so that the click is more regular if this was reduced you would on need to increase the rate slightly as there would be a shorter blank payment between clicks. I would be will to demonstrate this if it's not making sense in writing.
- I am happy with the 40p increase we have already had. I think ant more would damage the business.
- If any increment was to be approved please let it be minimal as even a 5p increase would spiral prices and cause more harm than good and stop people from travelling with us.
- I believe if people want to earn more money then there are plenty of hours at night that need covering, a lot of taxis do not do this and are not offering a flexible service for the population of Gainsborough and surrounding areas

6. Any other comments you wish to make about the consultation?  
9 responses:

- Thank you for listening and taking notice of the taxi trade in West Lindsey. And please understand it's not a plea to make massive profits. Most of us are single vehicle, small companies and it's about making wages to keep ourselves.

- Certain greedy people that want to rinse the people of Gainsborough I've spoken to a few of them they would like to make more on the rolling price not just the start but I believe what we have at the moment is correct as it earns us a little more but also respects the locals of west Lindsey for our areas many are trying to make money on long runs. In all honesty I'm happy but if they want more how about only have tariffs 1 for all day night and bank holidays at a middle point between the t1 and t2 at the moment and have a separate tariff for Xmas Eve Xmas day boxing New Year's Eve New Year's Day Point is we need to make more ok but there's too many greedy people trying to fleece people this will discourage usage of many so finding that balance and not listening to the line of a certain (name removed) would be advised especially as the he wants more on tariff 1 but openly promotes that he never charges tariff 2 at all yet makes a letter up. Anyway that's my rank have a great day :)
- I hope you look in to this and see that a proper fare increase is needed and also could we think about keeping everything in zeros money wise as it makes things easier when handling money, instead of the six pence on the start-up. Thanks
- I personally think out of town travel is dear enough and the increase on the start price is fair all around if we increase again we will scare customers away
- 1 driver has been actively lobbying for an increase for some years. He will damage the reputation of all drivers. Any further increase in the next year will significantly decrease the use of taxis in this town
- The fare increases need to be on review more often than they are at the moment, as an employer I see increased costs every year for wages so with the lack of frequency in the fare increase it soon eats into any profits We may have made for the first year after the increase has been made also fuel insurance and various other costs rise every year but the fare does not. the reduced yard increment would go a long way to helping with this problem.
- I can understand that we may need an increase to cover our rising costs. My concern is we may go too high and people may not use our services.
- There's no doubt it will get approved because some people don't see the bigger picture but you can only do your best.

- Also people are already struggling to pay their bills, if out rates go up too much people will stop using taxis