

# Who can you contact about flooding?

- To report surface water or groundwater flooding, contact:  
Lincolnshire County Council **01522 782082**  
<https://fixmystreet.lincolnshire.gov.uk/>
- Report flooding (rivers and sea)  
Environment Agency 24/7 incident hotline **0800 807060**
- Advice, before, during and after a flood  
Floodline 24/7 **0345 9881188** [www.gov.uk/flood](http://www.gov.uk/flood)

# If you think a life is in danger call 999

# What to do in a flood

**PREPARE**



FLOOD  
ALERT

**ACT**




FLOOD  
WARNING

**SURVIVE**



SEVERE  
FLOOD  
WARNING

## ✓ Useful items for your emergency bag



Scan the QR code or visit [www.west-lindsey.gov.uk/flooding](http://www.west-lindsey.gov.uk/flooding) for important flooding advice and information

For more tips on how to prepare for flooding and protect yourself, your family, and your property, visit: [www.lincolnshireresilienceforum.org/risks](http://www.lincolnshireresilienceforum.org/risks)

## Step 1 Check if you are at risk from flooding



Check your long term risk of flooding  
[www.gov.uk/check-long-term-flood-risk](http://www.gov.uk/check-long-term-flood-risk)

## Step 2 Sign up for free river/sea flood warnings



0345 988 1188



[www.gov.uk/sign-up-for-flood-warnings](http://www.gov.uk/sign-up-for-flood-warnings)

## Step 3 Make a plan

### PREPARE



FLOOD  
ALERT



- ✓ Prepare a bag that includes medicines and insurance documents
- ✓ Visit [www.gov.uk/check-flooding](http://www.gov.uk/check-flooding)

### ACT



FLOOD  
WARNING



- ✓ Turn off gas, water and electricity
- ✓ Move things upstairs or to safety
- ✓ Move family, pets and car to safety

### SURVIVE



SEVERE  
FLOOD  
WARNING



- ✓ Call 999 if in immediate danger
- ✓ Follow advice from emergency services
- ✓ Keep yourself and your family safe

## Receive flood warnings by phone, email or text



## Where can I go for updates on flooding?



Listen for updates on local TV and radio stations



@EnvAgencyMids

@LincolnshireLRF



[www.gov.uk/check-flooding](http://www.gov.uk/check-flooding)



[lincolnshireresilienceforum](https://www.facebook.com/lincolnshireresilienceforum)

## FAQ'S

### Q: Why is it important to prepare for a flood?

A: West Lindsey District Council works with Lincolnshire County Council and other local partners to help residents prepare before flooding occurs. We want to ensure our residents know exactly who to contact and what to do in advance of any incident so you are ready if there is flooding in your local area.

### Q: How else can I better prepare for and prevent flooding?

- A: • Keep your own supplies of sandbags and polythene sheeting
- Install flood protection products like door barriers and air brick covers
- Store valuable items upstairs or on high shelves.
- Visit [www.bluepages.org.uk](http://www.bluepages.org.uk) to find flood protection products and more preparation advice or [www.lincolnshireresilienceforum.org](http://www.lincolnshireresilienceforum.org) for more tips on making a personal flood plan.