

## Appendix A: Garden Bin Waste Consultation Analysis

**1.01** The Chargeable Garden Waste (CGW) consultation event ran for a period of 10 weeks between the dates of 13<sup>th</sup> September 2017 and 19<sup>th</sup> November 2017. During this exercise the Council received 4,031 responses, 4.3% of the districts population<sup>1</sup>.

**1.02** 44% of respondents were aged 60 to 74 with an equal spread between those respondents aged 45 to 59 (23.3%) and 74+ (22.3%). Under 25s were the most under-represented group who contributed 0.2% of received responses. This is shown in chart 1.

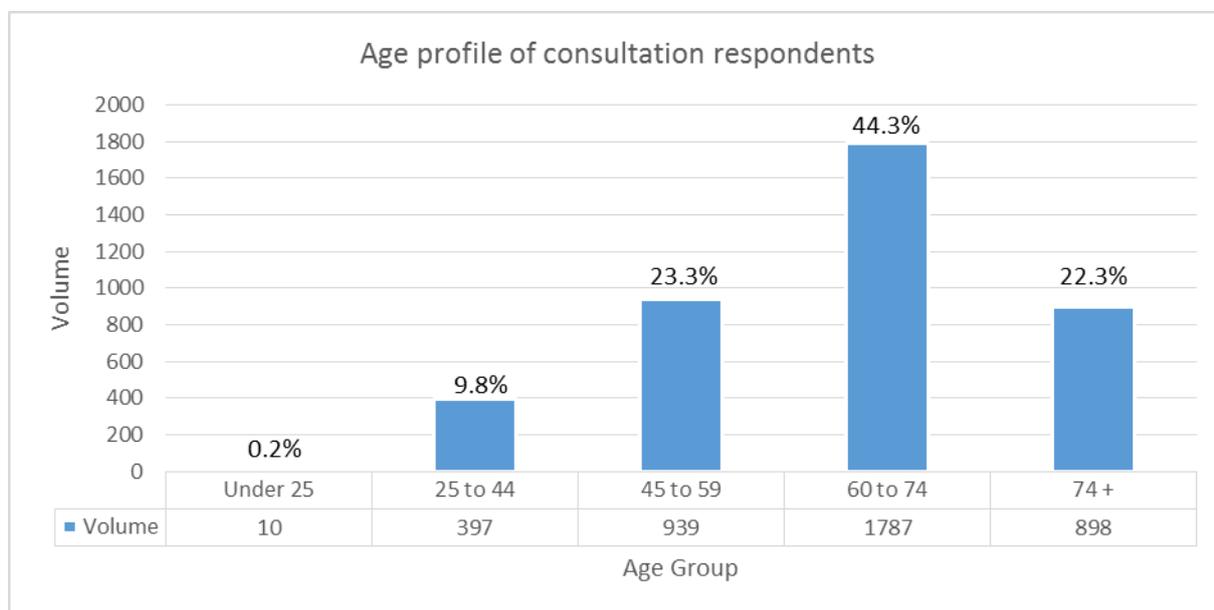


Chart 1: Age profile of respondents

**1.03** Chart 2 shows the location of the residents who completed the consultation exercise. Dunholme and Welton provided the most consultation responses with 473 (11.6%) closely followed by Caistor and Yarborough with 393 (10.9%). The ward of Keelby produced the fewest response rate with one consultation responses received from this ward.

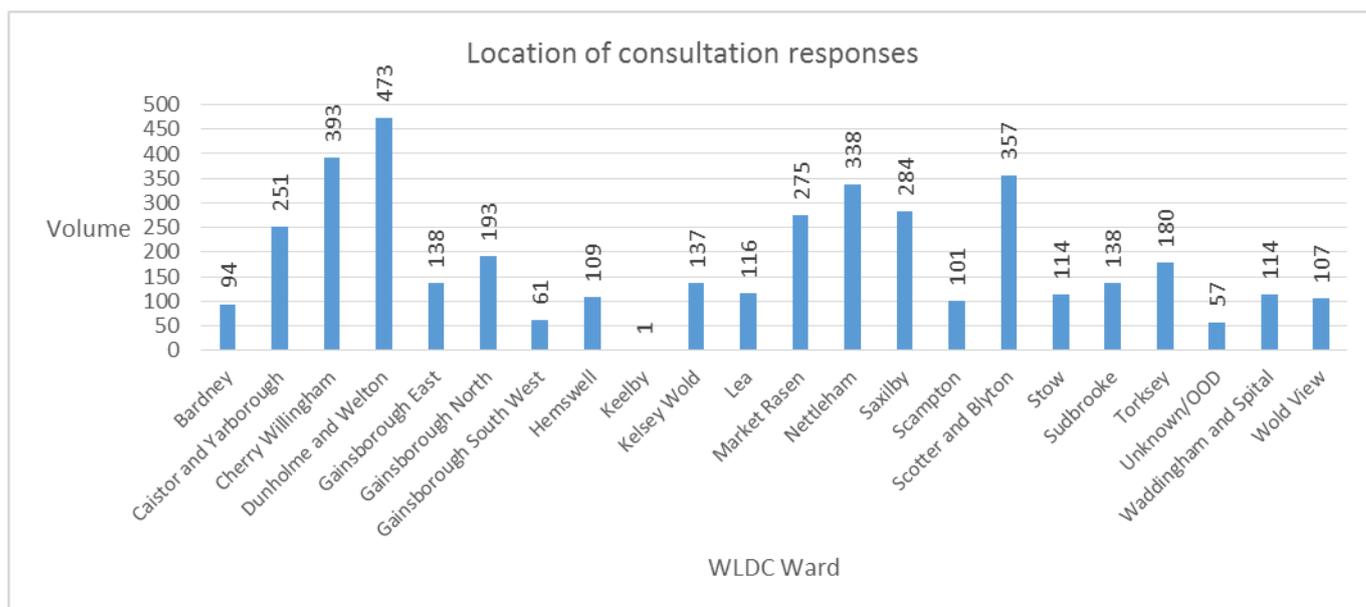


Chart 2: Location of consultation responses

<sup>1</sup> Population of 93,734 as per State of District 2017 report

**1.04** The third question ascertained whether the respondents had a garden at their property. The majority (99.4%; 4,008) of respondents indicated that they did have a garden. Only a few responses (0.6%; 23) stated that there was no garden at their property.

**1.05** The remaining section of this report contains analysis against the CGW specific questions.

### What do residents do now with their garden waste?

**1.06** Question four ascertained what residents currently do with their garden waste; the responses of which are shown in Chart 3. 76% (3,782) of respondents stated that they have a green bin which they put out regularly for collection and this helps to indicate that the majority of respondents was from residents who already regularly use the garden waste service.

**1.07** Alongside regular bin use there are 19% (970) of respondents who compost their green garden waste at home.

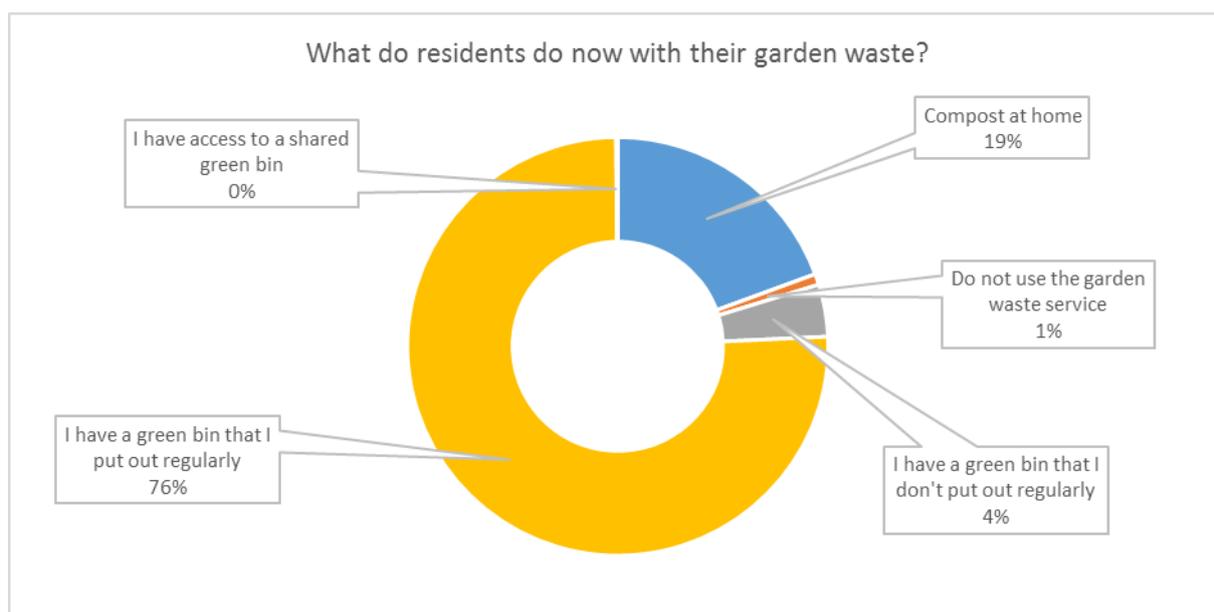


Chart 3: What do residents do with their garden waste?

### How do you currently use your local Household Waste Recycling Centre?

**1.08** Table 1 shows how respondents currently use their local Household Waste Recycling Centre (HWRC). 60% of respondents indicated that they do not use their local HWRC for garden waste whilst over a quarter of respondents (25.9%) take garden waste to the HWRC 1-4 times a year. This shows that the HWRC is not a popular solution for resident's garden waste disposal and helps to show the popularity of the current garden waste service.

Response	Volume	Percentage
I do not use my local Household Waste Recycling Centre for garden waste	2419	60.1%
I take garden waste to the Household Waste Recycling Centre 1-4 times each year	1043	25.9%
I take garden waste to my local Household Waste Recycling Centre more than 4 times each year;	565	14.0%
<b>TOTAL</b>	<b>4027</b>	

Table 1: How do you currently use your local HWRC?

**“Given the circumstances, is it fairer to introduce a small charge to fund the garden waste service for only those that use it, rather than making all residents pay for it through increased Council Tax”**

**1.09** Currently the garden waste scheme is available free to all residents who have a need for the service however the purpose of this paper is to determine whether that is fair and appropriate. The consultation paper asked respondents whether it was fairer to introduce a small charge to fund this service for the use of residents who use it.

**1.10** 71% (2,842) of respondents stated that they strongly agree or agree with this charge whilst 17% (686) disagreed or strongly disagreed to the introduction of the charge. This is shown in Chart 4.

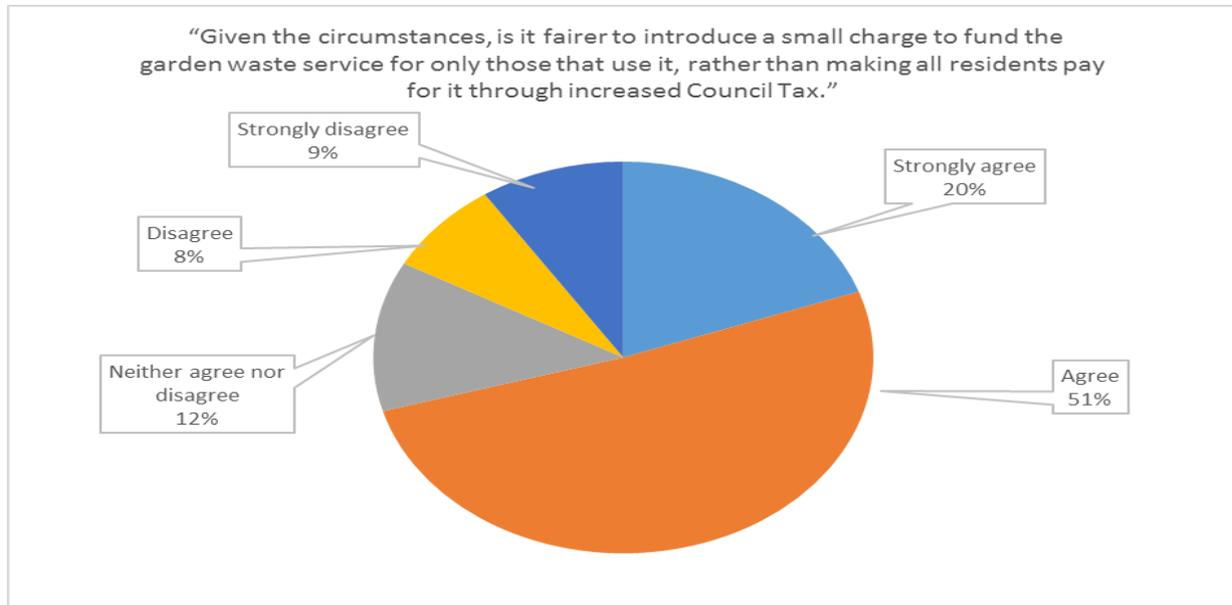


Chart 4: Is it fair to introduce a charge for the garden waste service?

**If a chargeable garden waste service is implemented, how do you think you would deal with your garden waste?**

**1.11** The seventh question asked respondents to consider how they would deal with their garden waste if a charged service is introduced. 62% (3,111) of respondents stated that they would pay the annual fee for one bin and 10% (525) said that they would pay the annual fee and use more than one bin. This helps to show that there is the appetite for a charged service within the district. This is shown in chart 5.

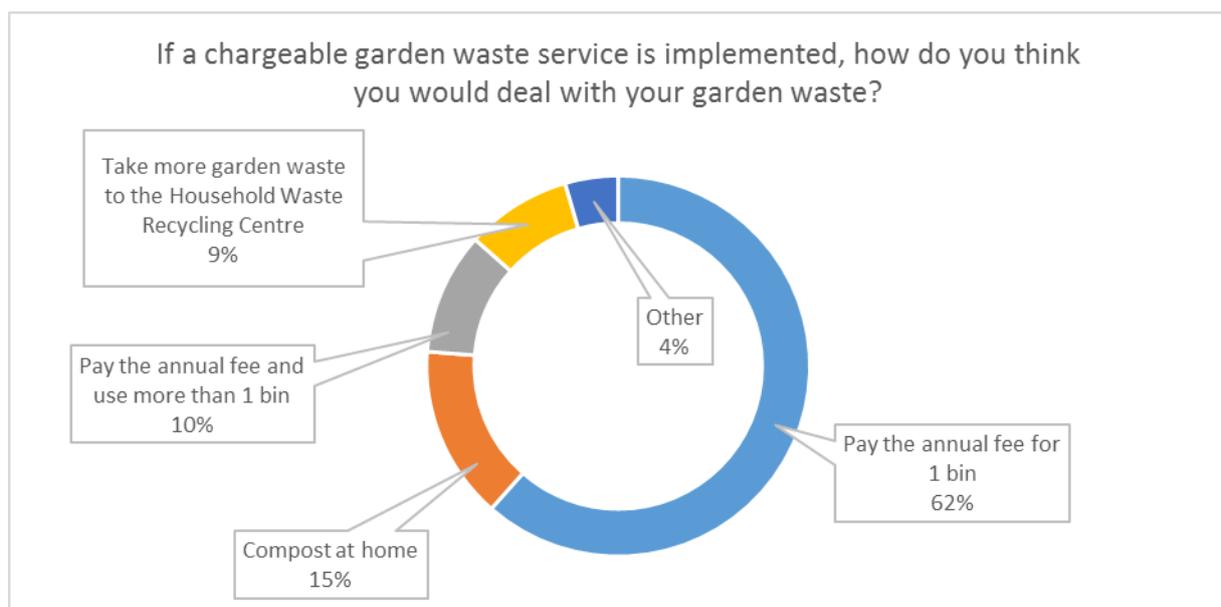


Chart 5: What would you do with your garden waste?

**If you think that you might like to subscribe to the service, please tell us which of the collection options you'd prefer.**

**1.12** The consultation exercise gave respondents four collection options to select for if the CGW is introduced. 41.6% (1,608) of respondents stated that they would prefer fortnightly collections between April and November which is how the current collection service is run. This is shown in Chart 6.

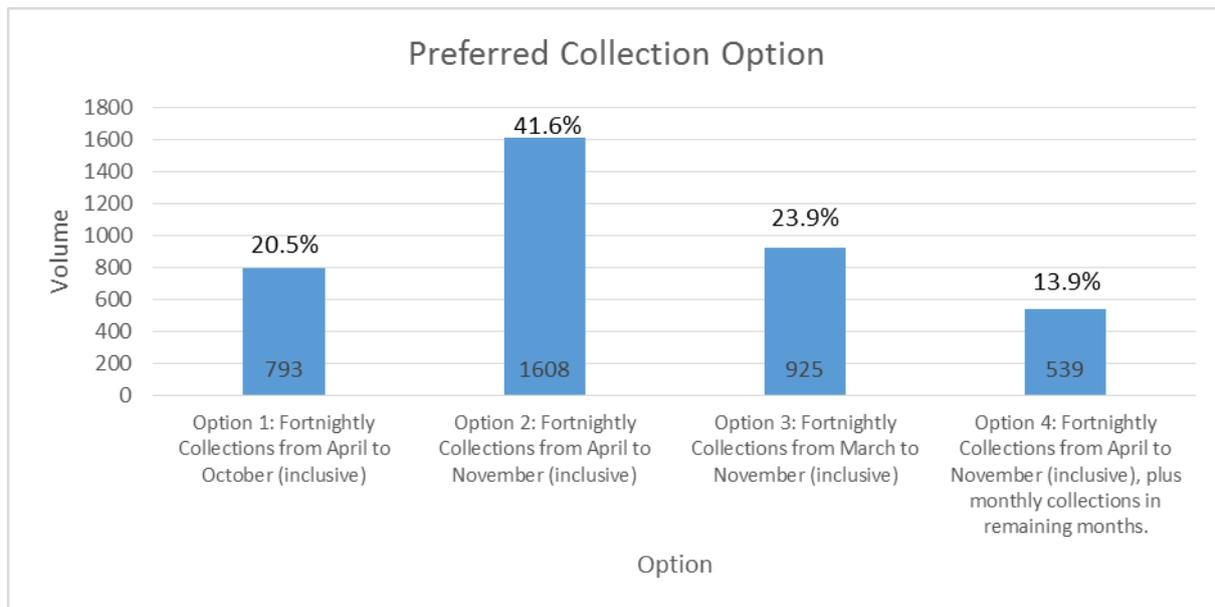


Chart 6: What collection option would you prefer?

**Preferred method of payment**

**1.13** The final question asked what would be the preferred method of payment for a CGW. Just under half (47.9%; 1,851) of respondents said that they would prefer an on-line transaction whilst 28% (1,084) indicated that they would rather set up a Direct Debit for the charge. There was minimal demand for Post Office/PayPal payments as these constituted 5% (193) of responses. This is shown in Chart 7.

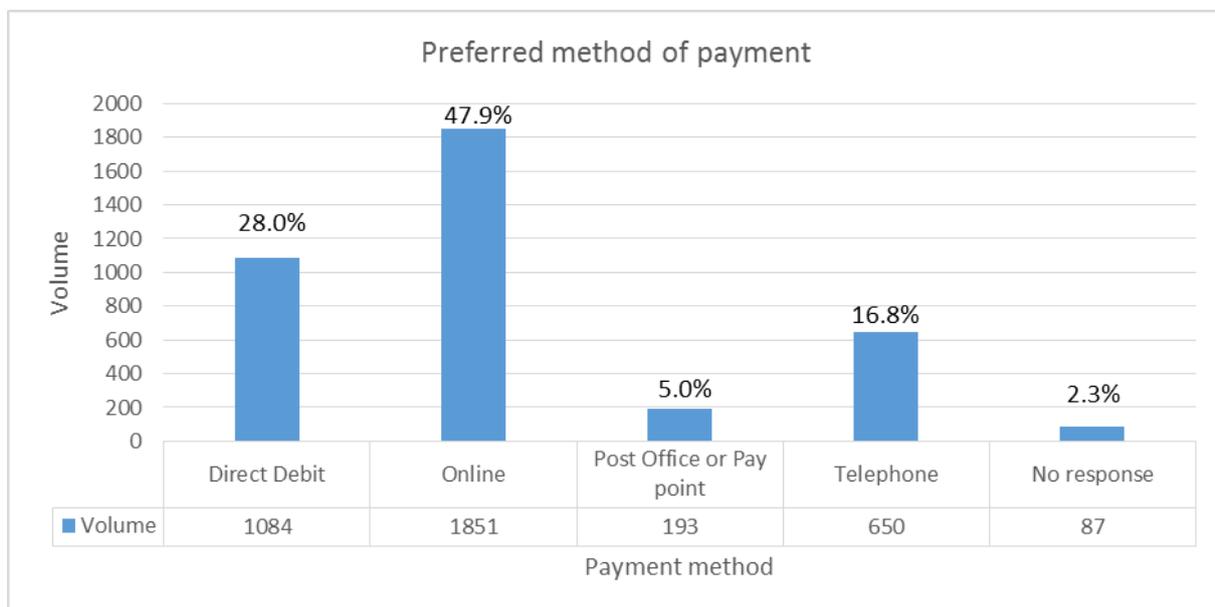


Chart 7: Preferred method of payment

## Consultation comments

**1.14** The consultation paper also allowed for respondents to leave comments regarding the proposal and this generated 1,111 comments. 38% of comments related to the respondent agreeing with a charge and stating that they would pay for the service whilst 13.8% (153) indicated that they thought the charge would result in an increase in fly-tipping throughout the district. 4.8% (53) stated that they disagreed with a charge being introduced.

**1.15** A full list of consultation responses are shown within Table 2.

Category	Volume	Percentage
I agree with the charge/would pay for the service	422	38.0%
I expect this will cause an increase in fly-tipping	153	13.8%
We already pay enough Council Tax which should cover this service	128	11.5%
Additional bins	53	4.8%
Disagree with the charge	53	4.8%
You should add this cost into Council Tax rather than introducing it as an additional annual fee	51	4.6%
Not enough collection options	43	3.9%
Enforcement concerns	41	3.7%
Other options to save money should be considered	31	2.8%
A discount should be given to the elderly	29	2.6%
Bin crew compliment	26	2.3%
I would be prepared to pay less	13	1.2%
A discount should be given to those on low incomes	11	1.0%
A discount should be given to residents with disability	10	0.9%
There are none in X part of the district (eg Keelby)	10	0.9%
I want to pay in instalments	6	0.5%
I would expect a reduction in Council Tax if this goes ahead	6	0.5%
This will cause an increase in back yard burning	6	0.5%
I want fortnightly collections all year	4	0.4%
I don't mind taking my garden waste to a recycling centre	3	0.3%
Using cars uses more CO2 than Kerbside collections	3	0.3%
I don't have a suitable vehicle to transport my waste	2	0.2%
I object to a cost of £35	2	0.2%
I would be prepared to share a bin with my neighbour	2	0.2%
It's too far to use a recycling centre	2	0.2%
Don't drive or have access to a car	1	0.1%

Table 2: Consultation comments

