



**Overview and Scrutiny
Committee**

Tuesday, 4 July 2023

**Subject: Scrutiny of Progress and Delivery Quarter 4 and Year End
2022/2023**

Report by: Assistant Director, Change Management and
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Purpose / Summary: To consider the responses arising from the
Council's policy committees with regards to
quarter four and year end Progress and Delivery
reporting.

RECOMMENDATION(S):

That the Committee examine the responses given to the report by the Prosperous Communities and the Corporate Policy and Resources Committees and assure themselves that the appropriate level of challenge is being made by those committees to the information contained in the report.

1 Introduction

- 1.1 Members of the Overview and Scrutiny Committee are required to scrutinise the challenge of the two policy committees to the content of the council's Progress and Delivery reports.
- 1.2 To assist this scrutiny, a summary of the relevant minutes are provided to the Committee, as well as the full Progress and Delivery report.
- 1.3 Minutes of the Prosperous Communities Committee, where the report was presented on 30 May 2023, are summarised at section two of this report, with the full minute attached at Appendix 1.
- 1.4 Minutes of the Corporate Policy and Resources Committee, where the report was presented on 7 June 2023, are summarised at section three of this report, with the full minute attached at Appendix 2.
- 1.5 The full Progress and Delivery report for quarter 4 and year end of financial year 2022-2023 are attached at Appendices 3 and 4, for information only.
- 1.6 Members are asked to examine the responses given to the report by these two policy committees and assure themselves that the appropriate level of challenge is being made to the information contained in the report.

2 Summary of Minutes – Prosperous Communities Committee 30 May 2023

- 2.1 Members of the Committee specifically referenced the targets for leisure provision, noting there had been some disappointing results detailed within the narrative and highlighting that action should be taken swiftly, rather than waiting for consecutive quarters of not meeting allocated targets. Additionally, it was commented that the recovery from the covid pandemic should now be considered as business as usual, rather than continuing to use those exceptional circumstances as an explanation for missed targets.
- 2.2 In relation to the market KPIs, it was requested that additional information be provided, as, in consideration of the three year action plan, it was to be assumed there was more work underway than the report indicated. It was recognised that it could be difficult to find the balance of information in the P&D reporting narratives, however, it was confirmed there could be additional information included. Officers also assured the Committee there was to be an annual report presented regarding the markets action plan specifically.
- 2.3 A Member of the Committee expressed support and praise for the crematorium, highlighting it as an asset to the Council and a service to be proud of. In seeking to recognise other areas that had not been discussed, the Councillor highlighted the work of the Planning and

Development Management Team, the Trinity Arts Centre and the work of the Communities Team with the grant funding. He expressed his thanks and support to all Officers of the Council for their hard work and dedication.

3 Summary of Minutes – Corporate Policy and Resources Committee 7 June 2023

- 3.1 The Chairman thanked the Officer for her presentation and sought confirmation that the details provided verbally at the Prosperous Communities Committee had been updated for the current version of the report, this was confirmed.
- 3.2 A Member of the Committee expressed his thanks and highlighted the reason for the Committee meeting on a Wednesday rather than a Thursday was due to the Council having been nominated for the LGC 'Council of the Year', with the winner to be announced the following evening, all being part of the demonstrable success of the Council. He further commended the work and success of the community grants match funding, noting that there was no way of capturing the invaluable asset volunteer time and input. He enquired as to whether there was a district wide launch of the grant funding scheme planned, this was confirmed to be the case.
- 3.3 There was wide spread support for the layout and presentation of the report, as well as praise for those involved in not only providing service improvements but also maintaining service performance. The specifics of setting the measure sets were discussed, with Officers confirming they were regularly reviewed, with some amended if necessary whilst others remained the same. It was explained that where there were service areas regularly underachieving, these were subject to the performance improvement plans as well as reviewing the measure sets in case the targets were unrealistic.
- 3.4 A Member of the Committee enquired as to whether there was scope for conducting polls of those attending the Trinity Arts Centre, for example to ascertain where they had come from and whether they planned further activities in Gainsborough, such as going out for a meal or similar. It was agreed that swift 'exit-poll' style questions could be used and the Director of Corporate Services undertook to raise this with the directorate.

4 Conclusion

- 4.1 The Committee are asked to examine the responses given to the report by the Prosperous Communities and the Corporate Policy and Resources Committees and assure themselves that the appropriate level of challenge is being made by those committees to the information contained in the report.