

Appendix 3 – Consultation Comments

Are there any other methods you think West Lindsey Distri...	Council Response
Supportive	
This seems to be the only tool available, supermarkets really need to take responsibility for this. It should not be a cost for the tax payer to cover.	The Council welcomes the supportive comments given in relation to the scheme and is pleased that the positive work is recognised in the community.
I think it is a fair one. I know it is hard for the supermarkets to keep an eye on trollies being taken then abandoned, so to help the WLDC supermarkets should also think what they can do as well.	
The companies should be fined, should it be other items found belonging to individuals then they are fined, supermarkets should be made to be totally responsible for their trollies and ensuring that they cannot be removed from the premises. If they fail their duties then they should be fined.	
Why would you do anything different its clearly working because I don't think there is an issue with shopping trollies in Gainsborough.	
Not Supportive	
Yes appoint a local contractor to do the job. this would then provide employment for someone local, this would free up the council resorces and stop the excessive charges you implement on the shops.	The Council accepts that not all comments in response are positive and that there is still a need to tackle the issues relating to abandoned shopping trollies.
Enforcing on or Prosecuting Supermarkets	
Enforcing the local supermarkets to have "smartstop" type trollies	The Council has not methods available for forcing the supermarkets to do anything in regards to shopping trollies. We will continue to engage with them as required, but do not have any formal powers, other than the Schedule 4 to address this issue. The Council is in agreement that supermarkets should seek to do more, however this is their decision.
Ensuring that there is a trolley warden on at all times in supermarkets	
Prosecute the trolley dumpers for tipping. It's the samel people that are responsible for regular trolley dumping on their route home from the supermarket eg on Foxby Hill from Tesco	
Better police patrols - abandoned trollies are a part of the big issue - anti social behaviour	
Fixed penalty notice issued to each supermarket for each abandoned trolley, notice to them to recover each trolley.	
Fees	
I don't think a £100 charge is enough to make the major supermarkets come up with an idea to stop there trolley being taken, but a £1000 charge per trolley would force the company to	It is not a fine that is issued, but a fee for recovery. The Council believes that its fee

come up with an idea  to stop there trolleys being taken off the premises.	schedule from between £75 and £100 per trolley is appropriate and recovers the necessary costs incurred.
Would it be legal to impose a fine for the worst supermarket offenders? As I understand some supermarkets do not want to pay £100 per trolley. Maybe if it was £50	
Supermarkets	
Supermarkets could elevate abandoned shopping trolleys if they put restrictors on the trolleys which stop them going past a selected border around the supermarket. West Lindsey should suggest this investment to Supermarkets could save money and time in the long run!	The Council will seek to feedback these suggestions to supermarkets as part of the process that has been undertaken.
Promotion of personal shopping trolleys/bags to those that take shopping home in supermarket trolleys. People having to put money in a trolley should also deter it.	
Ask supermarkets to install the trolley boundaries ensuring trolleys can't be taken off the premises. Saves you a job and them the cost. If they don't agree to implement charge them £100 per trolley.	
Supermarkets could go back to a deposit on the trolleys	
It's mainly Tescos trolleys I see. Maybe they should introduce the £1 charge like the others do	
Maybe go back to having to put pound in trolleys	
I wish I could cos charging supermarkets only increases our weekly shopping bill as does shop lifting.	
Supermarkets make huge profits, none of which are passed on fairly to food producers or customers, so charge them the absolute maximum that you can for returning their trolleys; you rarely see the ones that are coin operated abandoned, it's the free to use ones - these supermarkets are doing nothing themselves to reduce removal of trolleys. (The wheel locking systems don't work, you only have to steer a few inches off course to bypass them!) I live on Washington Street and there are always loads around there and all along Sandsfield Lane area up as far as Tesco.	
Wardens at exit to supermarkets to prevent removal	
Engage with supermarkets to put better practices in place to stop trolleys leaving their sites in the first place.	
Task the supermarkets with the job of collecting them.	
You could consider a discount for stores that have coin/token devices installed to encourage trolley returns	
The retailers who have shopping trolleys ultimately responsible for them, leaving their premises and should prevent them from leaving by means of the wheels lock off when they leave their property, so the trolley cannot be moved leave at the property	
Make the supermarkets take the trolleys in at night time so people don't take them and then dump them	
Other	

Agree with the shops to have a designated collection/returns point and all trolleys to have a number on them and customers asked for name and address so if the trolley is not returned to the designated returns point then the shops can ask the police and council for help in regards to the theft of they trolley and in doing so this just might cut down on council workers having to recover the trolleys.	The Council will seek to feedback these suggestions to supermarkets as part of the process that has been undertaken.
Go out to tender locally	
Use a local charitable organisation to create sustainability for that organisation such as Feeding Gainsborough. They work with all the supermarkets and that relationship could work for them both. It's not the supermarkets fault that people take and abandon their trolleys	
Who finds them? Do council workers go looking? Are you the council reliant on residents reporting them? This is unclear from the reported plan on website Some supermarkets use electronic tagging so you cant push the trolley beyond the perimeter Supermarkets should all have coin operated trollies to prevent random snatching The supermarkets in town all need to be on board with the scheme - they need to shoulder the burden / not the council and tax payers	
CCTV in trolley hotspots	
Supermarkets should be charged at least 20% more if they cannot be bothered to recover themselves.	
Repurpose them in the community.	
Why is it a council problem? Abandoned trolleys should be treated like any other scrap metal dumped in the street. It is the onus of the loser to report the loss or theft of an item to the police - it is up to them to place identifying markings on the trolleys so that they can be reclaimed - if neither of these actions take place they should be scrapped after 28 days.	
If there are certain areas of the town which abandoned trolleys are more of a problem could a scheme be set up that involves people/children to collect them for a fee who live in that community.	
Challenge Residents	
Track who took them and charge them (criminally and financially)	The Council will consider whether it is proportionate to look at dealing with individuals who remove trollies wilfully. That in itself is not an offence that the Council can deal with, however if an individual is caught dumping the trolley and there is evidence to support it, this may be something the Council can address. The Council is
Use CCTV to capture individuals throwing trolleys into the river	
If possible fine the ones who remove them by looking on cctv,	
Residents who store the trollies outside of their property should be challenged. They should not be allowed them to be kept for personal use as an eye-sore in a street.	
Fine the people that dump the trolleys. With all the cameras that have gone up lately, surely the culprits can be caught.	
Ideally the person who dumps them should be fined but that would be difficult	
Checking CCTV and if possible fining customers who abandon their trolleys rather than the supermarkets	

	mindful of the resources needed to undertake this sort of activity.
Catch the trolley fly tippers and fine them. The supermarket will pass on any fines they receive to the customers.	